

LascoLaser.com

Lasco, Inc. Laser & Instrument Company
3413 Roger B Chaffee SE, Suite 101 - Grand Rapids, MI 49548
Phone 616-949-5070 – Fax 616-949-2137

Lasco Laser Service Center FAQ's

Lasco Laser and Instrument Company has been offering a complete line of lasers, instruments and accessories for over 30 years. We service what we sell and calibrate and repair all makes and models. Our factory trained service technicians have 20 years of experience.

Is there an Evaluation Charge?

All equipment must be evaluated and accepted before an initial quote of service repair can be put into effect. If at any time during the evaluation process the customer decides not to have the equipment repaired, the customer will be charged and agrees to pay an evaluation/diagnostic fee. The diagnostic fee is \$50 for Disto's, sensors and accessories. The diagnostic we for Lasers and Instruments is \$75. The evaluation fee **is waved** for authorized repairs or purchase of new replacement by the customer.

How do I send my equipment in for repair?

We suggest shipping your instrument in its original carrying case whenever possible to avoid further damage. Insert the instrument into its case, then into a shipping box. This will secure the safest possible delivery. Please include a completed Repair Report Form that you can find a link to on our repair site.

Will I receive a cost to repair quote prior to working on my equipment?

Yes, your peace of mind is our priority! Prior to equipment repair Lasco Laser will provide a quote for approval based on initial evaluation. Once you approve our quote, a highly trained and experienced service technician will carry out your repair.